**Safeguarding Children and Vulnerable Adults Policies 2022**

A Shared Approach to Safety and Child Protection

**Details of The Chichester City Centre Drop-In**

Address: 104 The Hornet, Chichester PO19 7JR

Tel No: 07553385769

General Email address: info@belltowerchi.uk

Project Manager Name: Sam Harding

Project Manager Telephone / Email: 07553385769 sam@belltowerchi.uk

Safeguarding Lead Name: Sam Harding

Safeguarding Lead: Contact Telephone / Email: 07553385769 sam@belltowerchi.uk

Charity Number: 1154818

Insurance Company: Ecclesiastical Insurance

* The Chichester Bell Tower Dropin is fully committed to safeguarding the welfare of all young people, by taking all reasonable steps to protect them from neglect, physical, emotional and sexual harm.
* The Chichester Bell Tower Dropin believes that safeguarding and protecting the welfare of all young people is the responsibility of everyone: staff, volunteers, Trustees, and young people.
* The Chichester Bell Tower Dropin staff and volunteers will show respect and understanding for the rights of young people, their safety and welfare and conduct themselves in a way that reflects this.
* The Chichester Bell Tower Dropin will support anyone who raises a concern regarding the welfare or protection of a young person.  Any concerns raised will be taken seriously.
* The Chichester Bell Tower Dropin will ensure that the best interests of the young person are paramount when considering any action regarding matters of child protection and safeguarding the welfare of young people.
* All policies and procedure will be reviewed annually.

**The Chichester Bell Tower Dropin** **will do this by:**

* Ensuring all staff and volunteers are carefully selected based on character reference before attending their first session, appropriately trained in safeguarding, supervised and receive a DBS check upon appointment.
* Assessing all risk carefully and taking all necessary steps to minimise and manage risk.
* Ensuring everyone knows how to voice concerns or complaints about anything they may not be happy with.
* The Chichester Bell Tower Dropin will provide accurate information about what it does and what can be expected.

**Definitions**

YOUNG PEOPLE/PERSON: *All safeguarding and Child Protection legislation and guidance recognise a child or young person as anyone up to the age of 18.  This policy is in place to safeguard all young people Chichester Bell Tower Dropin* *works with, which in some cases may include those up to the age of 25.*

VULNERABLE ADULT: *A vulnerable adult is someone over the age of 18, who is considered ‘vulnerable’ for one reason or another. E.g: disability, chronic (long term) illness or age.* ***The Police Act 1997 (Enhanced Criminal Record Certificates) ( Protection of Vulnerable Adults) Regulations 2000*** *states that a vulnerable adult is a person over 18 who is receiving  service of a type listed in (1) or as a consequence of a condition listed in (2) or has a disability as listed in (3).*

All young people have the right to protection from all forms of abuse, neglect and exploitation. Given the wide variety of young people that The Chichester Bell Tower Dropin works with, it is apparent that some young people are more vulnerable than others and may require special considerations when working with them.

The Chichester Bell Tower Dropin aims to ensure that all young people it works with experience positive opportunities in a safe environment.  It is the responsibility of The Chichester Bell Tower Dropin to ensure that appropriate systems are in place to help protect young people from all forms of abuse and discrimination as far as possible.

This policy and the procedures apply to all young people regardless of gender, ethnicity, disability, sexuality or religion.

This policy aims to ensure that all staff and volunteers are informed about child abuse and what their role is in reporting the issue.  As a first step towards this, all Chichester Bell Tower Dropin staff complete an application form and the references are taken up.  Personnel over 16 obtain a full Discloser and Barring Clearance (DBS). Full induction training takes place with all new staff and they receive a Staff Handbook, which covers all aspects of the induction including Safeguarding Procedures.

**Legislation**

The Acts mentioned below provide the Legal Framework in which child protection takes place:

* ***The Children’s Act 1989***: sets out how the welfare and development needs of children are of paramount importance.  Section 17 sets out the rights of children to have an assessment of their needs and the role of statutory bodies in ensuring these rights are met.  Section 47 sets out the local authority’s responsibility to investigate if it believes that a child is suffering or is likely to suffer significant harm.
* ***The Protection of Children Act 1999***: sets out a framework to enable employers to check out the suitability of employees seeking to work with children.  The Act builds on the ***Police Act 1997,*** which set up the CRB.
* ***The Human Rights Act 1998***: sets out the rights of children and families and reflects principles in international agreements. The Act gives the public the right to challenge what they perceive as an infringement of their human rights.
* ***Sexual Offences (Amendment) Act 2000*** introduced the concept of abuse of trust, whereby adults could commit an offence in engaging in sexual activity with someone younger than them if they are seen in a position of trust even if the younger person is above the age of consent.
* ***The UN Convention on the Rights of the Child:*** This includes a young person’s charter setting out how children should have access to basic human rights.  It outlines 41 articles of human rights to be respected and protected for every child under the age of 18.

**Safer recruitment**

The Leadership will ensure all workers will be appointed, trained, supported and supervised in accordance with government guidance on safe recruitment. This includes ensuring that:

* There is a written job description / person specification for the post
* Those applying have completed an application form and a self declaration form
* Those short listed have been interviewed
* Safeguarding has been discussed at interview
* Written references have been obtained, and followed up where appropriate
* A disclosure and barring check has been completed where necessary (we will comply with Code of Practice requirements concerning the fair treatment of applicants and the handling of information)
* Qualifications where relevant have been verified
* A suitable training programme is provided for the successful applicant
* The applicant has completed a probationary period
* The applicant has been given a copy of the organisation’s safeguarding policy and knows how to report concerns.

**Safeguarding training**

The Chichester City Centre Drop-In is committed to on-going safeguarding training and development opportunities for all workers, developing a culture of awareness of safeguarding issues to help protect everyone.All our workers will receive induction training and undertake recognised safeguarding training on a regular basis.

The Chichester City Centre Drop-In will also ensure that children and adults with care and support needs are provided with information on where to get help and advice in relation to abuse, discrimination, bullying or any other matter where they have a concern.

**Management of Workers – Codes of Conduct**

As a Leadership we are committed to supporting all workers and ensuring they receive support and supervision. All workers have been issued with a code of conduct towards children, young people and adults with care and support needs.

**Child Abuse**

There are 4 main types of child abuse -:

1. Physical Abuse – This is when an injury is sustained by striking, hitting, shaking, squeezing, biting, burning, or any other excessive force used on a child.  Condoning, or giving a child access to, substances such as alcohol, tobacco, medicines, narcotics, glue etc is also a form of Physical abuse.
2. Sexual Abuse – This is the abuse of children by adults seeking their own gratification.  This type of abuse ranges from full Sexual Intercourse to fondling or exposing a child to pornographic materials or telling stories and jokes of a sexually explicit nature.
3. Neglect – This occurs when an adult fails to meet the basic needs of the child with regard to food, warmth, hygiene, clothing or medical care
4. Emotional Abuse – This occurs when an adult fails to exhibit care and attention but particularly where a child is threatened, taunted or shouted at which, as a consequence, leads to a loss of self-esteem and confidence.

**Recognition of Abuse**

The responsibility of The Chichester City Centre Drop-In staff and volunteers is in reporting their concerns to the The Chichester City Centre Drop-In Project Supervisor.

The The Chichester City Centre Drop-In staff and volunteers will receive training in order to appropriately and professionally manage knowledge of abuse when talking to a young person. They will be aware that initial conversations with young people are critical and should be conducted calmly and carefully without personal reaction or questioning. They should be reassured in a calm manner that they have done the right thing by telling someone.  Just listen very carefully and try not to lead or show a reaction.

The Chichester Bell Tower Dropin staff and volunteers will be trained to highlight some of the indicators of abuse.

1. Injuries, which are not consistent with the normal recreational habits of young people, either in body position or type.
2. Inconsistent or unreasonable explanation of an injury by a child, parent or carer.
3. Inconsistent or inappropriate behaviour e.g. sexually suggestive remarks, mood swings, very quiet/aggressive, severe tantrums.
4. Socially isolated.
5. Overeating/Loss of appetite, weight loss/gain.
6. Inappropriately dressed, ill kept or dirty.
7. Self inflicting injury.
8. Distrust of parent/carer.
9. Delayed social development, poor language and speech
10. Nervous behaviour e.g. rocking, hair twisting.
11. Low self esteem.

**General Indicators of Abuse** (Though often typical of sexual abuse)

1. Recurring abdominal pain.
2. Reluctance to go home.
3. Flinching when approached or touched.
4. Recurring headaches.

**Child Protection Procedure - What you should do if you suspect abuse?**

The Chichester City Centre Drop-In, its staff and volunteers are legally required to report when there is reasonable cause to suspect that a young person is suffering, or is likely to suffer significant harm.

**Process of reporting a disclosure steps.**

* Listen to the young person rather than directly question
* Never stop the young person when they are freely recalling significant events
* Explain that you are concerned for their well-being and that the Project Supervisor and the Children Access Point will be contacted.
* Make a note of the disclosure, including the time, setting and people present, detailing what the young person said and presentation and behaviour as observed.
* Record all actions taken concerning this incident
* Where an issue arises the Lead Supervisor will contact the Project Supervisor who will in turn then liaise with CCPAS (Churches Child Protection Advisory Service) as well as IFD (Intigrated Front Door) leading to MASH (Multi Agency Safeguardig Hub.)
* Under advice from CCPAS the Bell Tower Project Supervisor will contact the youth’s School Safeguarding Officer.
* If any staff member or volunteer involved in the running of a session where a safeguarding concern has occurred and feels that a young person is in immediate danger, or that urgent assistance from professionals or children services is required, they can contact The Integrated Front Door directly using the information below (Contact Information for External Safeguarding support/ Children’s Services.) Or in the case of emergency where a young person is deemed to be in immediate danger, should contact the Police.

**Contact Information for External Safeguarding Authorities.**

**IDF (Integrated Front Door) (Previously known as Mash)** Tel - 01403 229900
 Email - WSChildrenservices@westsussex.gov.uk

**CCPAS (Churches Child Protection Advisory Service)** Tel - 0845 120 45 50
 Email -  info@ccpas.co.uk

**Immediate Police assistance in case of emergency** Tel - 999 (and ask for the Police)

**thirtyone:eight** PO Box 133, Swanley, Kent, BR8 7UQ.
 Tel: 0303 003 1111.

**Contact Information for Internal Bell Tower Safeguarding Team.**

Sam Harding - Safeguarding Lead Tel - 07553385769
 Email - sam@belltowerchi.uk

Rebekah Robinson - Safeguarding Deputy Tel - 07825269633
 Email - bekah@belltowerchi.uk

Dan Slatter - Chair of Trustees Tel - 07989421811
 Email - dans@revelation.org.uk

**Staff Support**

All staff and volunteers will receive support and supervision from the Lead Supervisor in the first instance of a disclosure. The project supervisor will receive support from the Chair of Trustees and appropriate local authorities.

**Disclosure Processed**

The following action should then be taken:

1. The member of staff/volunteer explains to the young person that The Chichester Bell Tower Drop-in Lead Supervisor has to be informed, unless the disclosure directly involves the Project Supervisor, in which case the Safeguarding Deputy, or Chair of Trustees should be informed. Or if all are implicated a call to thirtyone:eight must be made.

2. When a child protection concern arises a written record is completed. A copy is made and kept in The Chichester Bell Tower Dropin online protected site inside the Revelation Family Church secure Google Drive folder.

3. The Trustees will be informed and the document will be submitted to the Bell Tower safeguarding lead and deputy. The board of Trustees will also be informed and take further action if required through reports to the external agencies listed above.

4.If appropriate, the project supervisor will contact family members of the young person in concern as well as their school safeguarding team as a concern is processed.

This record may be shown to the police and local school safeguarding team. The report should include the following-

* Name of Young Person
* Address
* Name of Parent/Carer/ Significant adult
* Phone numbers for parent/carer.
* Nature of allegation.
* When/where did it occur
* Was anyone else involved?  If so how.
* What was said by those involved?
* Were there any obvious signs e.g. bruising, bleeding, changed behaviour etc.
* Was the young person able to say what had happened and what did they say.
* Who has been told about it and when
* Do the parents/ significant adults know?
* Signature of person filling in record
* Date of record
1. Where a member of staff/volunteer is named as the abuser, the Project Supervisor must be contacted.
2. If the Project Supervisor is the names abuser, those raising concern should contact the Safeguarding Deputy, Chair of Trustees and/or external Safeguarding authorities listed above.

2. No one must discuss instances of disclosure to others; other than those stated in the reporting procedures.  Protection of the child’s identity is vital.

3. The Chichester Bell Tower Dropin recognises that disclosure could be distressing for all staff involved.  Anyone involved in such an incident will be offered additional support and counselling if necessary.

**Staff and volunteer Conduct**

* The Chichester Bell Tower Dropin staff and volunteers conduct themselves professionally and appropriately to maintain safe and suitable contact with the young person.
* They must have two people present when working with a young person out of the public eye.
* Always have female helpers helping female children/young people and where possible male helpers with male children/young people.
* They do not initiate physical contact with children/ young people.
* If physical contact is offered from a child/young person The Chichester Bell Tower Dropin staff/volunteer must cease it immediately.

**DO  - *All staff and volunteers***
* **Do** treat all allegations extremely seriously and act towards the child/young person as if you believe what they are saying.
* **Do** tell the child/young person that they are right to tell you.
* **Do** reassure them that they are not to blame.
* **Do** be honest and tell them who you have to tell and why.
* **Do** take further action – speak to the Project Supervisor or local safeguarding authorities.
* **Do** write down everything that is said and what was done.
* **Do** seek medical attention if necessary
* **Do** Call the police if you feel a young person is in immediate danger of abuse or harm.
* **Do** inform parents/carers unless there is suspicion of their involvement - after liaising with the Project Supervisor.

**DON’T -  *All staff and volunteers***

* **Don’t** make promises you can’t keep.
* **Don’t** interrogate the child/ young person
* **Don’t** cast doubt on what the child/ young person has said, don’t interrupt or change the subject
* **Don’t** say anything which makes the child/ young person feel responsible for the abuse
* **Don’t** do nothing.

 **The following behaviours are NEVER acceptable –**

* Sexual Contact
* Giving, lending or borrowing money or property
* Exclusive or secretive relationships
* Befriending a young person under the age of 18 on personal social media platforms.
* Being alone in your home with a young person

**Training and Recruitment process.**

The Chichester City Centre is committed to ensuring that all those recruited to work as staff members, or who serve as volunteers or Trustees are vetted and then sufficiently trained to be able to detect the signs of abuse and then know how to process concerns efficiently.

**Staff Recruitment and training.**

Potential staff members are subject to a thorough interview process where their suitability to work on staff for the charity is assessed. During this process, they are asked questions relating to safeguarding, including queried on their response to specific case studies. These answers are reviewed by the project supervisor and Trustees and affect decisions to appoint staff.

Potential staff also require two character references prior to interview in relation to their appropriateness to work with children and young people. If a potential staff member has been successful in interview and offered a position on staff, their appointment is finally subject to a DBS check before they can start working with children. Staff members are then required to receive safeguarding training delivered in person by a safeguarding professional. This usually takes between three and four hours and covers content designed to inform staff how to recognise the signs of abuse, communicate with those concerned, and process a disclosure, as well as informing them of the relevant safeguarding authorities available to assist in processing disclosures.

A new DBS check is required every three years and safeguarding training is required to be refreshed annually.

**Volunteer Recruitment.**
The Chichester City Centre Drop-In is delighted to have volunteers from many different areas from the local community. Upon notifying the Project Supervisor of their interest in volunteering, new volunteers are required to provide two contacts in order for the charity to follow up with to provide a character reference as to the suitability of the individual to work with young people. We request that these referees are people who hold some form of responsibility in society, in order to make sure that references are more reliable, such as previous teachers, university lecturers, employers, church or community leaders etc.

Once these references have been provided, the volunteers are invited to attend a taster day during a session at the Drop-In, in order for the Project Supervisor to observe their ability to work with children and if a more permanent appointment as volunteer is appropriate. If the Project Supervisor feels this is the case, the new volunteer has a DBS check processed as soon as possible and receives online interactive safeguarding training through the High Speed Training website during their first session and then can attend Drop-In sessions as a volunteer.

A new DBS check is required every three years and safeguarding training is required to be refreshed annually.

**Safeguarding Vulnerable Adults**

The Chichester Bell Tower Dropin staff and volunteers may work in a variety of placements. It is therefore essential that we are aware that abuse can occur at any age in any setting so needs to be reported and processed with the same urgency we would child abuse.

*“Adult abuse may consist of a single or repeated act.  It may be physical, verbal or psychological, it may be an act of neglect or an omission to act or it may occur when a vulnerable person is persuaded to enter into a financial or sexual transaction to which he/she has not consented or cannot consent.  Abuse can occur in any relationship and may result in significant harm to or exploitation of, the person subjected to it.”*

*DOH 2000*

Safeguarding Adults in all home nations is compliant with United Nations directives on the rights of disabled people and commitments to the rights of older people. It is covered by:

* The Human Rights Act 1998
* The Data Protection Act 2018
* General Data Protection Regulations 2018

The practices and procedures within this policy are based on the relevant legislation and government guidance.

* **England - The Care Act 2014**
Care and Support Statutory Guidance (especially chapter 14) 2014
An **adult at risk** is an individual aged 18 years and over who:
1. has needs for care and support (whether or not the local authority is meeting any of those needs) AND;
2. is experiencing, or at risk of, abuse or neglect, AND;
3. as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.
* **Wales - Social Services and Well Being Act 2014**
Wales Safeguarding Procedures 2019
An **adult at risk** is an individual aged 18 years and over who:
1. is experiencing or is at risk of abuse or neglect, AND;
2. has needs for care and support (whether or not the authority is meeting any of those needs) AND;
3. as a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.
* **Scotland - Adult Support and Protection Act 2007**
Adult Support and Protection (Scotland) Act 2007 Code of Practice 2014
An **adult at risk** is an individual aged 16 years and over who:
1. is unable to safeguard their own well-being, property, rights or other interests,
2. is at risk of harm, and
3. because they are affected by disability, mental disorder, illness or physical or mental infirmity, is more vulnerable to being harmed than adults who are not so affected.

**Categories of Abuse:**

* Physical
* Sexual
* Financial
* Hate Crime
* Modern Slavery
* Forces Marriage
* Female Genital Mutilation
* Theft and Fraud
* Harassment
* Neglect
* Emotional
* Discriminatory

**Where does Abuse Happen?**

* At home
* In day care, residential or nursing home
* In hospital or GP surgery
* At a police station
* At work or in education
* In a public place

**Abuse can be carried out by:**

* A spouse, partner or family member
* Neighbours or residents
* Friends, acquaintances or strangers
* People who deliberately exploit adults they perceive as vulnerable
* Paid staff, professionals or volunteers providing care and support

**Signs of abuse can include:**

* Unexplained bruises or injuries – or lack of medical attention when an injury is present.
* Person has belongings or money going missing.
* Person is not attending / no longer enjoying their sessions. You may notice that a participant in a team has been missing from practice sessions and is not responding to reminders from team members or coaches.
* Someone losing or gaining weight / an unkempt appearance. This could be a player whose appearance becomes unkempt, does not wear suitable sports kit and there is a deterioration in hygiene.
* A change in the behaviour or confidence of a person. For example, a participant may be looking quiet and withdrawn when their brother comes to collect them from sessions in contrast to their personal assistant whom they greet with a smile.
* Self-harm.
* A fear of a particular group of people or individual.
* A parent/carer always speaks for the person and doesn’t allow them to make their own choices
* They may tell you / another person they are being abused – i.e. a disclosure

**Safeguarding Vulnerable Adults Procedure.**

**Responding to a Direct Disclosure**

If an adult indicates that they are being harmed or abused, or information is received which gives rise to concern, the person receiving the information should:

* Take it seriously.
* Stay calm.
* Listen carefully to what is said, allowing the adult to continue at their own pace,
* Be sensitive.
* Keep questions to a minimum, only ask questions if you need to identify/ clarify what the person is telling you.
* Reassure the person that they have done the right thing in revealing the information.
* Ask them what they would like to happen next.
* Explain what you would like to do next.
* Explain that you will have to share the information with The Chichester City Centre Drop-In Safeguarding Lead or Welfare Officer.
* Ask for their consent for the information to be shared outside the organisation.
* Make an arrangement as to how you/the Safeguarding Lead can contact them safely.
* Help them to contact other organisations for advice and support (e.g. Police, Domestic Abuse helpline, Victim Support -see Appendix 6).
* Act swiftly to report and carry out any relevant actions.
* Record in writing what was said using the adult’s own words as soon as possible.

It is important **not** to:

* Dismiss or ignore the concern.
* Panic or allow shock or distaste to show.
* Make negative comments about the alleged perpetrator.
* Make assumptions or speculate.
* Come to your own conclusions.
* Probe for more information than is offered.
* Promise to keep the information secret.
* Make promises that cannot be kept.
* Conduct an investigation of the case.
* Confront the person thought to be causing harm.
* Take sole responsibility.
* Tell everyone.

**Reporting a concern.**

Should a concern for a vulnerable adult be realised, the following steps should be taken.

1. Record in as much detail as possible the the cause for concern. This should include
* Names, addresses and phone numbers of the individuals involved if known.
* Nature of allegation.
* Specific dates and times relating to the concern.
* Where were the signs of abuse.
* Who else has been informed and when.
* A detailed description of statements from the individuals involved that have raised concern.
* A detailed description of any signs of abuse (as listed in “Signs of abuse”) that have caused concern.
* Date of record.
* 2. Contact the Project Supervisor as soon as possible and inform them of the concern.

3. If the concern involves the project supervisor, contact the other members of the Chichester CityCentre Drop-In safeguarding team and inform them of the concern.

4. Contact any of the relevant External Organisations or Safeguarding Authorities (as listed in “Contact for External Safeguarding Vulnerable Adults Organisations and Authorities)

5. If you feel a vulnerable adult is in immediate danger of harm needing instant response, call 999 and request the Police.

**Processing a Concern.**

Following any concern raised by any individual in the Chichester City Centre Organisation, the following action will be taken by the Project Supervisor and Safeguarding Team.

Inform, reassure, and advise the person making the report e.g. what to do/what not to do. Explain what will happen next. Reinforce the need for confidentiality.
1. Consider what is known about the situation, what the risks are, what is known of **the views of the adult**, whether they have given their consent to the report being made and whether they might be considered to be an ‘adult at risk’.

Find out whether the person making the report believes the adult has the mental capacity to make decisions about what safeguarding actions they want to be taken (they are not expected to assess this, only provide their opinion).

Decide if you need to **contact the adult** to get more information, determine their wishes, or explain what actions you need to take.
2. Ensure that the **adult has been given information** about the process and what will happen next. Ensure that they have been provided with information about other organisations that can support them (see Appendix 2).
3. A written record is completed. A copy is made and kept in The Chichester Bell Tower Drop-In online protected site inside the Revelation Family Church secure Google Drive folder.
4. The board of Trustees must be informed and sent the report.
5. The Trustees will take further action if required by sharing the reports of concerns with The Integrated Front Door, appropriate local safeguarding authorities and the Police.

**Contact the police (where the crime took place)**

**If**:

* a serious crime has been committed.
* a crime has been committed against someone without the mental capacity to contact the police themselves.
* the adult has asked you to make a report to the Police on their behalf because they are unable to themselves.
1. **Make a referral/report to the Local Authority Safeguarding Adults Team or Integrated Front Door** (where the adult lives) if you believe they may be an **adult at risk**
**AND**
* the adult appears not to have the mental capacity to make decisions about their own safety and well-being.
* the risk is from a person employed or volunteering in work with adults with care and support needs.
* there are other ‘adults at risk.

If a child is at risk you must also make a child safeguarding referral to the Local Authority. This includes all situations where there is domestic abuse within the household where the child lives.

**Contact Information for Internal Bell Tower Safeguarding Team.**

Sam Harding - Safeguarding Lead Tel - 07553385769
 Email - sam@belltowerchi.uk

Rebekah Robinson - Safeguarding Deputy Tel - 07825269633
 Email - bekah@belltowerchi.uk

Dan Slatter - Chair of Trustees Tel - 07989421811
 Email - dans@revelation.org.uk

* **Contact Information for External Safeguarding Vulnerable Adults Organisations and Authorities.**

A national organisation based in London. It aims to prevent the abuse of older people by raising awareness, encouraging education, promoting research and collecting and disseminating information.

Tel: 020 8765 7000Email: enquiries@elderabuse.org.uk[www.elderabuse.org.uk](http://www.elderabuse.org.uk/)

**Hourglass
P**rovides information and support to an older person or anyone concerned about an older person who is at risk of, experiencing or recovering from any form of abuse or neglect.
Tel: 08088088141
Email: helpline@wearehourglass.org.

**Ann Craft Trust** **(ACT)**

A national organisation providing information and advice about adult safeguarding. ACT have a specialist Safeguarding Adults in Sport and Activity team to support the sector

Tel: 0115 951 5400

Email: Ann-Craft-Trust@nottingham.ac.uk

[www.anncrafttrust.org](http://www.anncrafttrust.org/)

**Men’s Advice Line**

For male domestic abuse survivors

Tel: 0808 801 0327

**National LGBT+ Domestic Abuse Helpline**Tel: 0800 999 5428

**National 24Hour Freephone Domestic Abuse Helplines**Tel: 0808 2000 247
[www.nationaldahelpline.org.uk/Contact-us](http://www.nationaldahelpline.org.uk/Contact-us)

**Rape Crisis Federation of England and Wales**Rape Crisis was launched in 1996 and exists to provide a range of facilities and resources to enable the continuance and development of Rape Crisis Groups throughout Wales and England.Email: info@rapecrisis.co.uk[www.rapecrisis.co.uk](http://www.rapecrisis.co.uk/) **Respond**
Respond provides a range of services to victims and perpetrators of sexual abuse who have learning disabilities, and training and support to those working with them.
Tel: 020 7383 0700 or
0808 808 0700 (Helpline)
Email: services@respond.org.uk[www.respond.org.uk](http://www.respond.org.uk/)

**Stop Hate Crime**Works to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual’s identity. Stop Hate UK provides independent, confidential and accessible reporting and support for victims, witnesses and third parties.
24 hours service:
Telephone: 0800 138 1625
Web Chat: [www.stophateuk.org/talk-to-us/](http://www.stophateuk.org/talk-to-us/)
E mail: talk@stophateuk.org
Text: 07717 989 025
Text relay: 18001 0800 138 1625
By post: PO Box 851, Leeds LS1 9QS

**Susy Lamplugh Trust**

The Trust is a leading authority on personal safety. Its role is to minimise the damage caused to individuals and to society by aggression in all its forms – physical, verbal and psychological.

Tel: 020 83921839
Fax: 020 8392 1830
Email: info@suzylamplugh.org[www.suzylamplugh.org](http://www.suzylamplugh.org/)

**Victim Support**

Provides practical advice and help, emotional support and reassurance to those who have suffered the effects of a crime.

Tel: 0808 168 9111

[www.victimsupport.com](http://www.victimsupport.com/)

**Women’s Aid Federation of England and Wales**

Women’s Aid is a national domestic violence charity. It also runs a domestic violence online help service.

[www.womensaid.org.uk/information-support](http://www.womensaid.org.uk/information-support/)